



Centorrino
Technologies

Catholic Ladies' College Digital Device Program



To order your new Surface Laptop, please visit go.ct.com.au/clce. Direct Orders and Payment Plans will be available.

Orders must be placed by 30 November 2026. An initial payment is required at the time of ordering, and full payment must be received before devices are distributed.

For more information on the Catholic Ladies' College Device Program, please refer to the FAQs below.



Surface Laptop Bundle

Direct Payment \$2,570.50 inc. GST

Snapdragon X Processor | 16GB RAM | 512GB SSD Storage

Included in this package

- Screen: 13" PixelSense Touchscreen Display
- Charger
- Operating System: Windows 11 Pro
- STM Gamechange Bag
- STM Dux Case
- Surface Warranty & Accidental Damage Protection
3 Years (in addition to your rights under the Australian Consumer Law – see FAQs below)
- CT Device Provisioning Service

FAQs

What does the CT Device Support Program include?

As part of your child's device purchase through the Digital Device Program, Centorrino Technologies Pty Ltd (CT) provides a 3 year CT Device Support Program. CT will support the device for repairs that are required through the Device Support Program. This gives purchasers access to warranty repairs for the device and three capped fee repairs for non-warranted repairs (that is, repairs of accidental damage and other issues that are not covered by the warranty or by the consumer guarantees under the Australian Consumer Law). Repairs under the Device Support Program are conducted by Catholic Ladies' College and CT staff through the Catholic Ladies' College IT Office at the College. The repair fees for the first three, non-warranty repairs have a fixed, maximum cost of \$100 including GST per claim. However, this excludes any intentional damage, which will incur the full repair cost. Fixed Price Repairs cover your child's device for a maximum of three (3) claims during the 3 Year Device Support Program. After three claims, non-warranty repairs will be charged at the full repair cost. Warranty repairs and failures covered by the consumer guarantees do not count towards the three claims and are not subject to the repair fee.

Warranty and your rights under the Australian Consumer Law

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

The benefits provided under the CT Device Support Program and the Surface Warranty & Accidental Damage Protection are in addition to other legal rights and remedies you have in relation to the device. Those rights are not limited to the 3 year Device Support Program period or to the three-claim limit on Fixed Price Repairs.

The CT Device Support Program is provided by Centorrino Technologies Pty Ltd (ABN 83 606 931 524), 640-642 Sydney Road Coburg, VIC 3058, helpdesk@ct.com.au The Device Support Program applies for 3 years from the date the device is provided to your child. To make a claim, bring the device to the Catholic Ladies' College IT Office, or contact CT using the details above with your order number and a description of the problem.

Why is it mandatory to purchase from CT?

Ensuring a cohesive digital device program for the college, where students and their parents can be sure that their devices will be well supported and available for use with minimal downtime, is of paramount importance to Catholic Ladies' College. As such, Catholic Ladies' College has opted to enforce a mandatory program where-by CT will provide the digital device, the required accessories, the software licenses, accidental damage protection and convenient access to support through CT's on-site based ICT resources.

Terms & Conditions:

Devices will be sent to the College and available for students to collect on their first day of school in 2027.

Orders cannot be cancelled for change of mind after 30 November 2026, as CT will place orders with its suppliers from that date to secure necessary stock for the Digital Device Program and delivery on the first day of school in 2027. This does not affect your rights under the Australian Consumer Law, including your right to cancel a payment plan before the device is provided (see Payment Plans below) or your right to a refund, replacement or repair if there is a problem with the device. Please pay CT directly via go.ct.com.au/clce. Catholic Ladies' College will not accept money or cheques for orders.

Payment Plans:

Payment Plans via Monthly instalment will be available. Payment in full will be required prior to the device being provided to your student.

A payment plan is a lay-by agreement under the Australian Consumer Law. The total price is the same as the Direct Payment price, and your instalment amounts and due dates will be set out in your order confirmation.

You may cancel your payment plan at any time before the device is provided to your student. If you cancel, CT will refund all amounts you have paid, less a termination charge of \$50.00, which does not exceed CT's reasonable costs in relation to your payment plan.